

Spring 2012

NHS Leeds

The Thakur Practice

A Partnership of Practice and Patients

PRACTICE MISSION STATEMENT

“Society becomes more wholesome, more serene and spiritually healthier, if it knows that its citizens have at the back of their consciousness the knowledge that not only themselves, but all their fellows have access, when unwell, to the best that medical care can provide”.

In place of Fear—Aneurin Bevan , 1947

Patient Participation Group

This year we have set up a Patient Participation Group. The present group have made some useful suggestions and ideas — one of which has been to have chairs in the waiting room with arms so that patients are able to get in and out of these with ease. The group were also involved with helping to formulate our Patient Satisfaction Questionnaire 2011, some of you may remember filling these in. The results of the survey have been reviewed and these are available to view on our website—www.thethakurpractice.nhs.uk. The group is small at present and so we would welcome new members as we value your opinion and views. Our next meeting is on **Wednesday 9th May 2012 at 2:00pm** at The Thakur Practice. If you are interested in joining us, please let the receptionist know. We plan to hold an evening meeting later in the summer to give the opportunity for our patients who work etc a chance to join us.

Surgery Times

Did you know that from 2nd May 2012 we have early and late night surgeries to help our patients, with work or family commitments, see a doctor or nurse at a more convenient time? Our surgery times are:

Monday— 8:10 am— 6:10pm

Tuesday— 7:40am— 5:50pm

Wednesday— 8:30am— 6:50pm

Thursday— 8:00am—5:50pm

Friday—8:30am—5:50pm

Saturday and Sunday— Closed. You can call NHS Direct on—0845 46 47 for medical advice.

Medical Students & Junior Doctors

For many years The Thakur Practice has been proud to be part of the medical students learning programme and is very grateful to the support that our patients give to these students, without which, the medical students wouldn't be able to progress to fully fledged doctors. Of recent times the Medical School has recently changed their way of teaching and has students seeing patients from their first year at the school. Traditionally medical students don't see patients until in their third year — so if you think that the 'doctors' are getting younger, its because they are — it's not us getting older!!!!

We have also now started having junior doctors come to our practice for 4 months to help develop their skills in General Practice. Some of you may already have met Dr Annette Burnby and Dr Eppi Habashi, both of which had a brilliant time here and we now welcome Dr Ahmed Hamad. These doctors are fully qualified but work under our supervision and are able to ask for advice, if necessary, whilst you are here. These doctors also provide us with the advantage of being able to offer you more appointments.

"Si monumentum requiris, circumspice"
- "If you are looking for a memorial to what they have done—look around".

After more than 20 years of loyal service in which she and Dr Thakur developed the practice, Mrs Jenny Thakur retired in January 2012. She was renowned and respected throughout the Health Service for her expertise in practice management and was always available to support her colleagues in surrounding practices as they coped with the ever changing demands placed on Primary Care. She was truly responsible for moving the practice into the 21st Century and will be remembered for her tireless energy which enabled her to work in the practice and, with Dr Thakur, also support local societies and amenities.

She moves on to what we all hope will be happiest of retirements with all her family but we suspect you will see her involved in voluntary work and other local community activities.

In moving on she leaves behind a practice still holding true to those beliefs, principles and ideals that our Practice Mission Statement embodies and which she and Dr Thakur once held so dear.

For this and much more we all thank her.

Goodbye and Hello -

Sally Holmes—Sadly you will not see Sally at our reception as she has moved on to another Health Service post. Sally was a joy to work with both as a receptionist and, later, as an assistant to Mrs Thakur. We wish her well in her new post and hope the new challenges and experience bring happiness.

We would like to welcome

Karen Harris to our reception team. We have all enjoyed meeting her and hope you will too and

Liesl Robinson.

Liesl will be joining Fleur Waite and Pamela Oliver to form our management team who have already got us through the administrative changes of the New Year and

whose combined expertise, experience and team working will further enable us to develop the practice to improve our standards and move forwards, in what might be politically difficult times for Primary Care.



Our new Website



We are pleased to announce our practice website. Our address is:

www.thethakurpractice.nhs.uk

We hope that you will find this a useful addition to our practice services. You can order your prescriptions through this and also book and cancel appointments. To use this service you will need to have a password and one can be provided by our reception staff— please see any of the receptionists. We will periodically up date this.

Carers Week — 18th to 22nd June 2012

The practice continues to have a special interest in the welfare of carers and will again highlight this in a display in the waiting room during Carers Week. This will also give opportunity of letting us know if you or anyone you know has the long term responsibility for the welfare of someone else.

We are especially interested in hearing from younger carers.

Over 40's Health Checks

We have been offering our patients an over 40's health check which incorporates a cardiovascular check. These have been extremely popular and so we have been able continued to offer this service. If you are interested in having a check up and are over 40, please see reception so you can be booked in with Sheila, our Health Care Support Assistant.